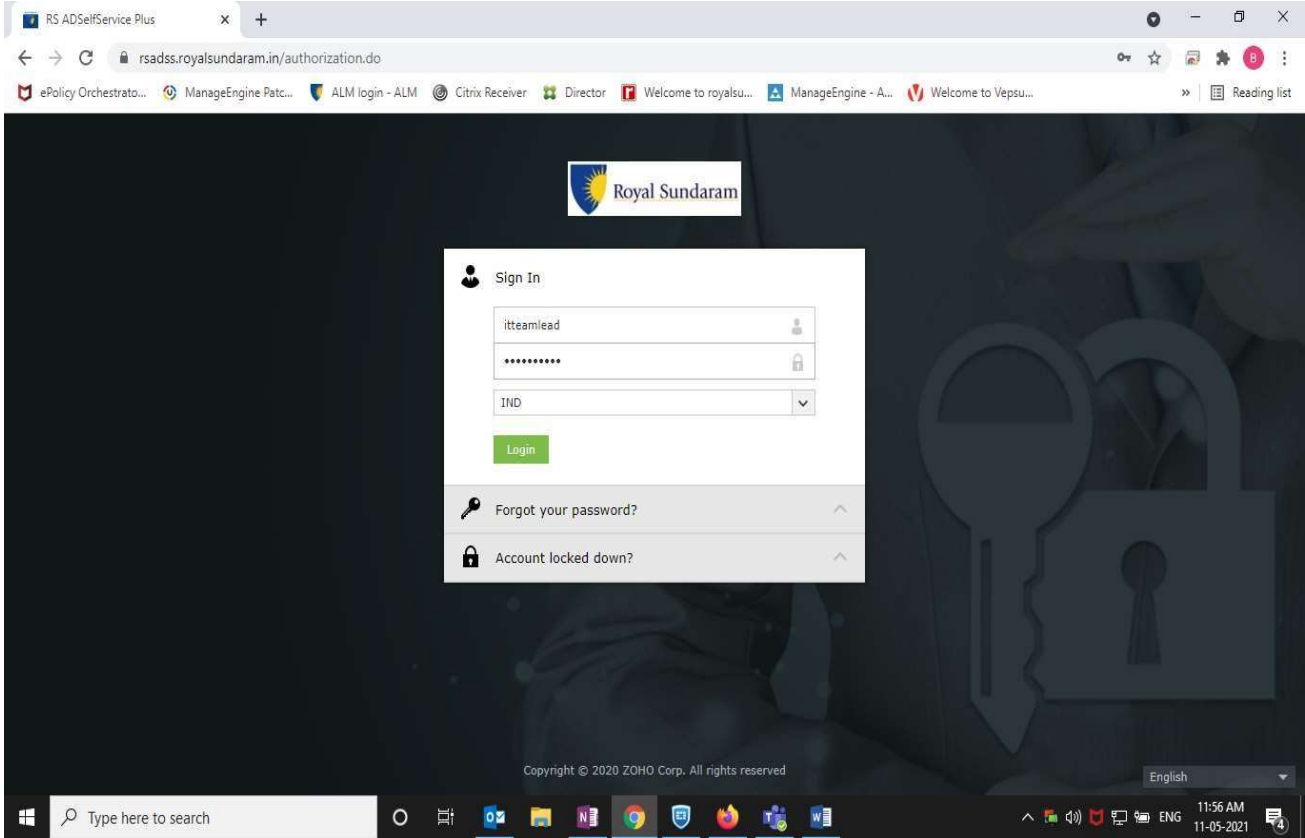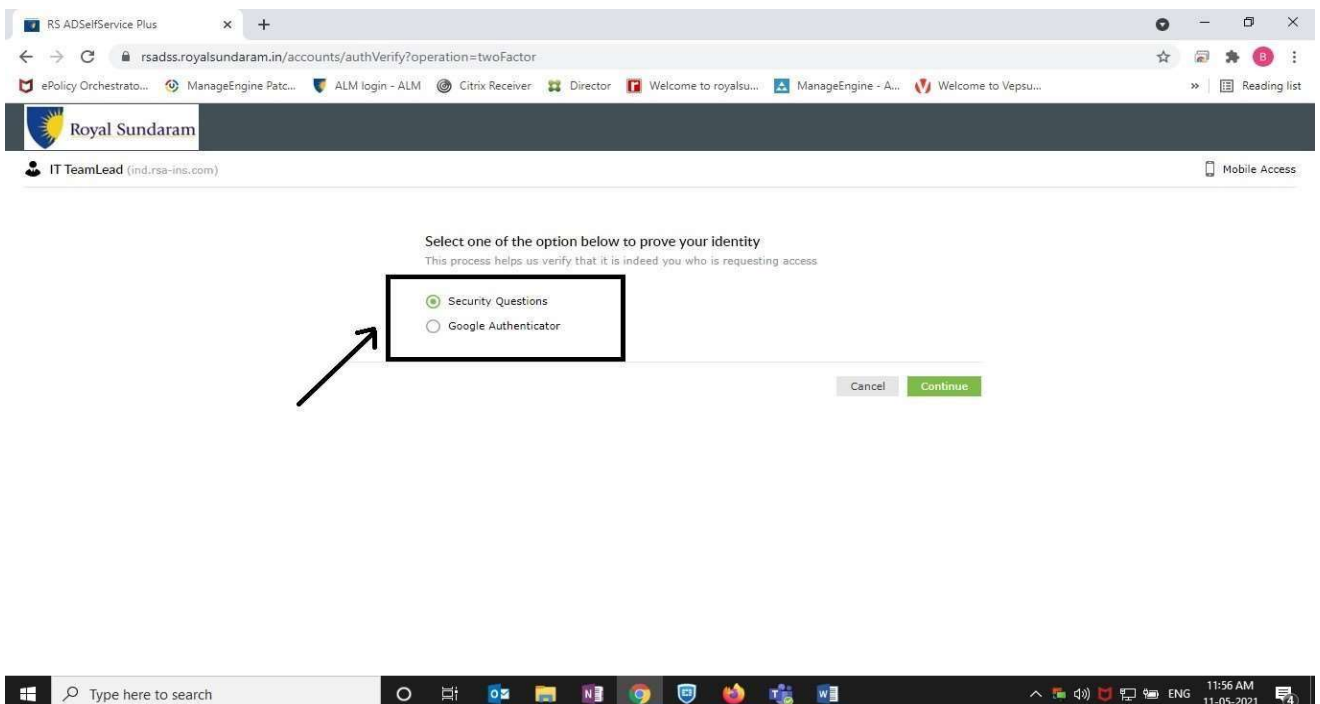# Password Reset Through URL (Option – 1)

This Option will work for all VDI / Laptop / Global Protect / FortiGate VPN users.
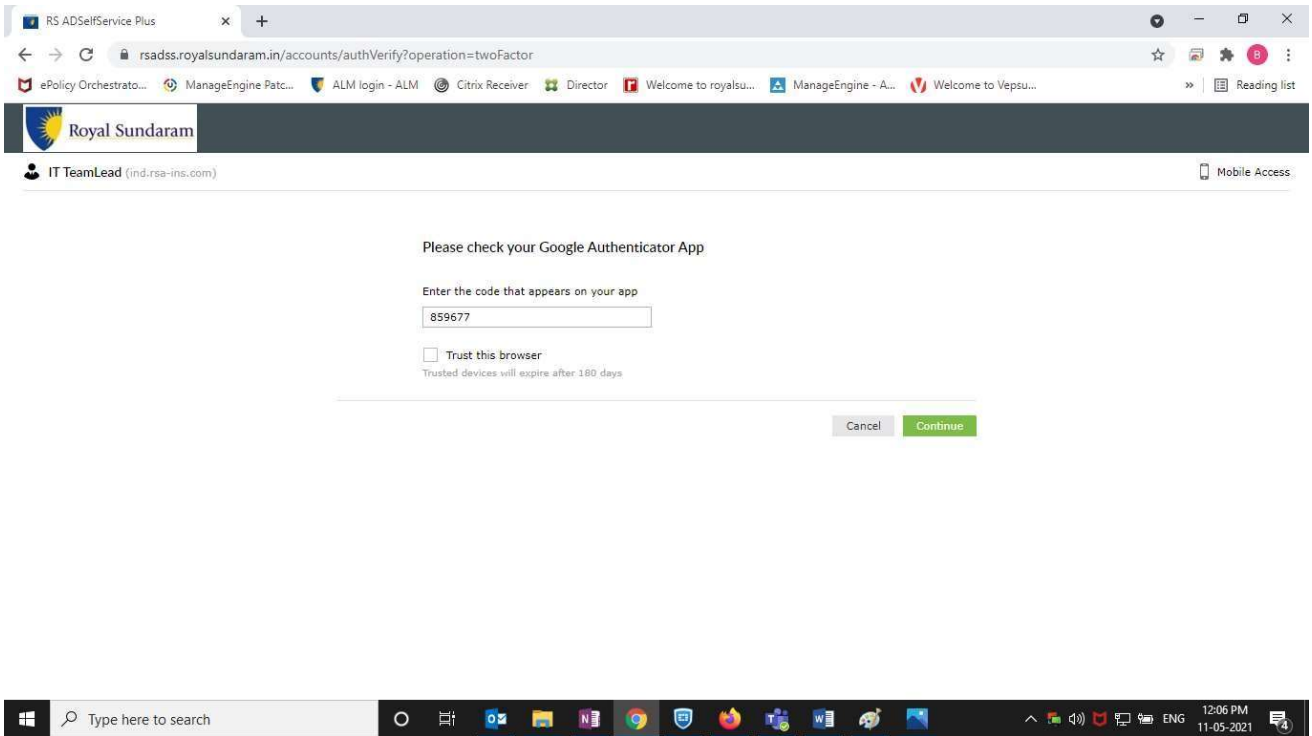
1. Open the URL in chrome or Internet explorer this URL works with open Internet.
2. https://rsss.royalsundaram.in/authorization.do (OR)https://10.46.10.46/
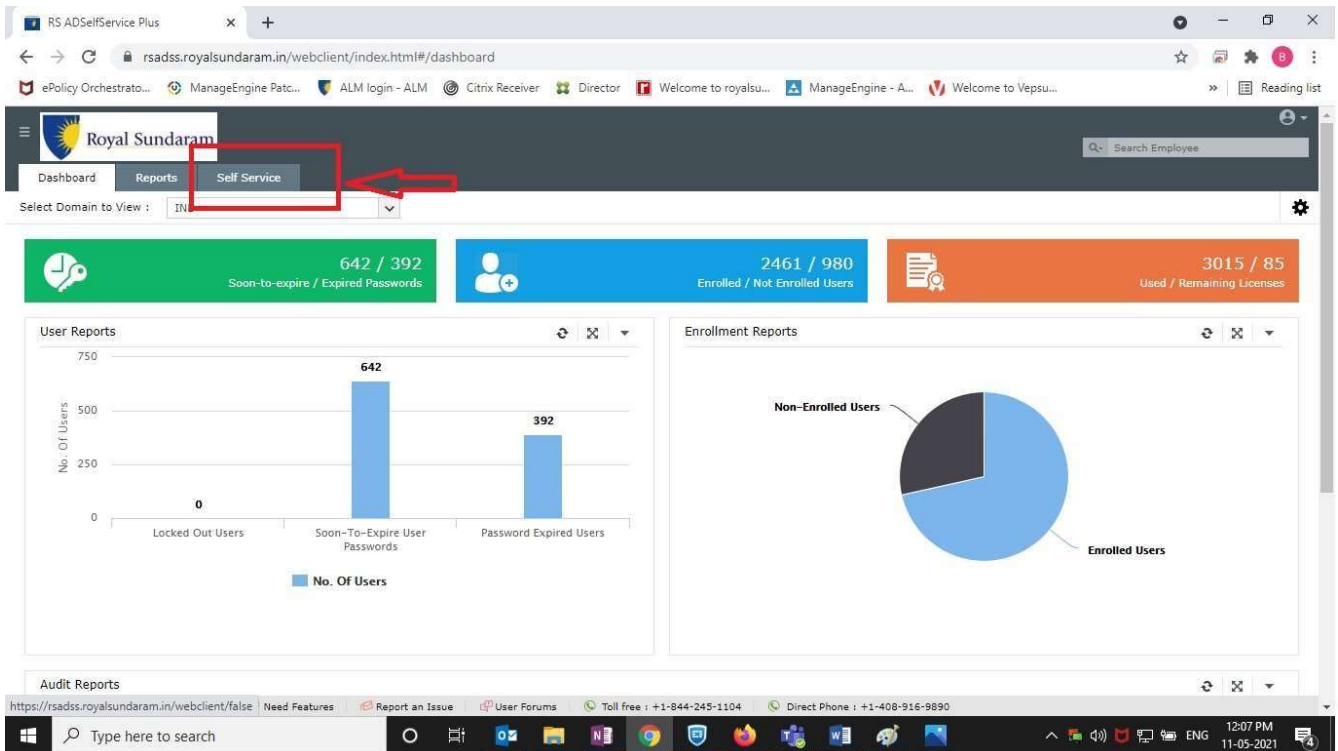3. Login with Windows Username and Password.

4. Select any one this option (If Google authenticator not enabled select security question option)
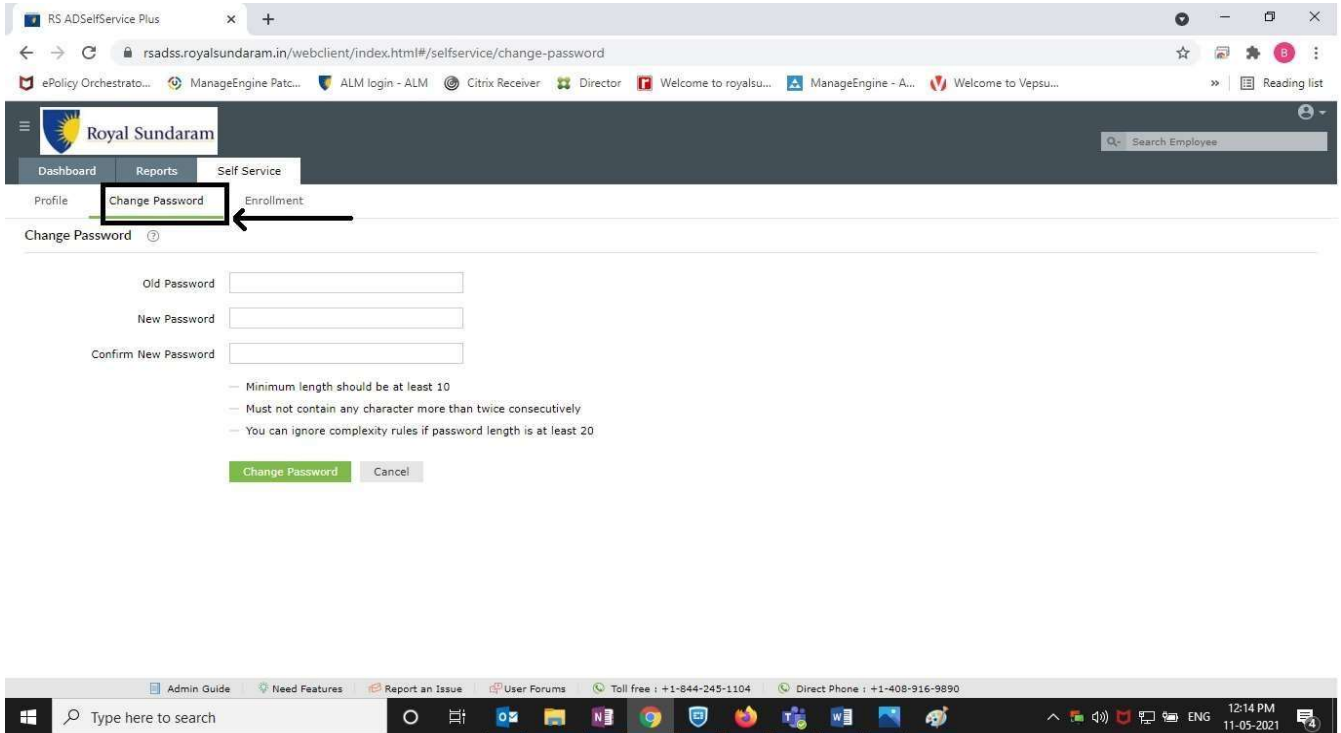
5. Enter code or security answers and click continue.
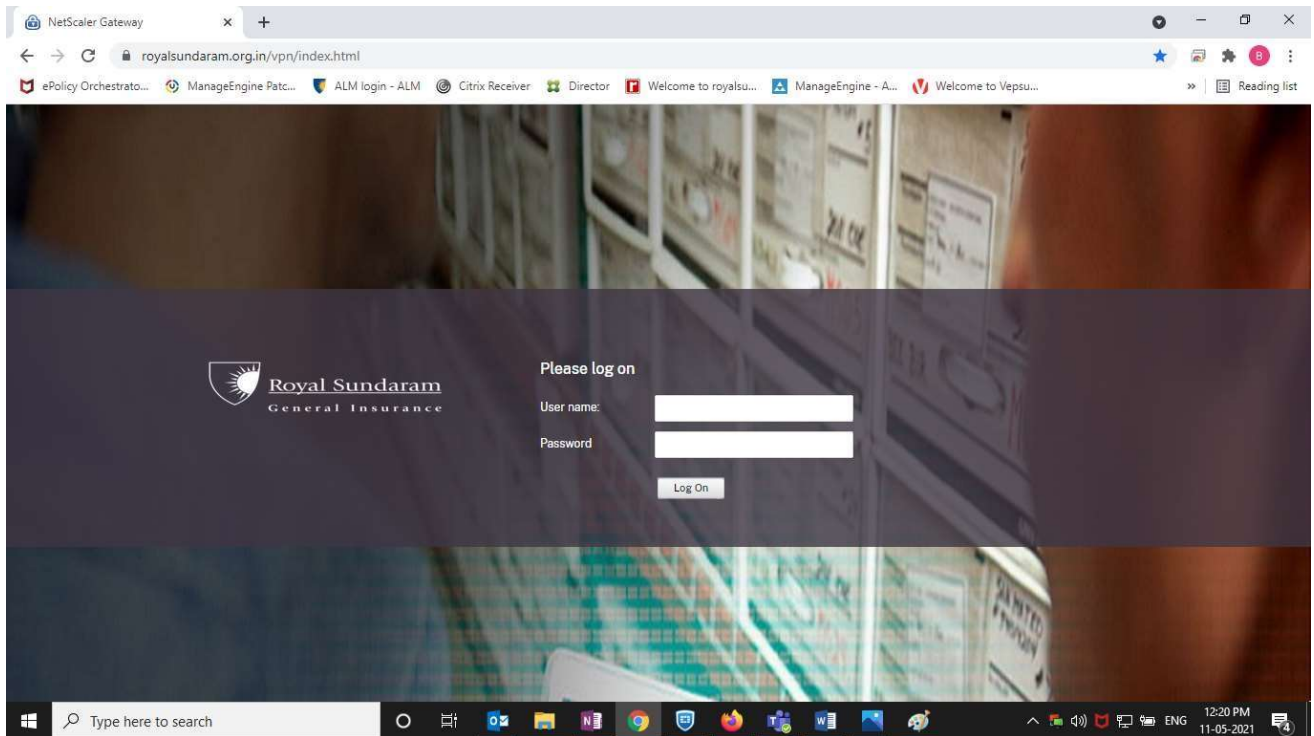

6. Select the Self Service option.

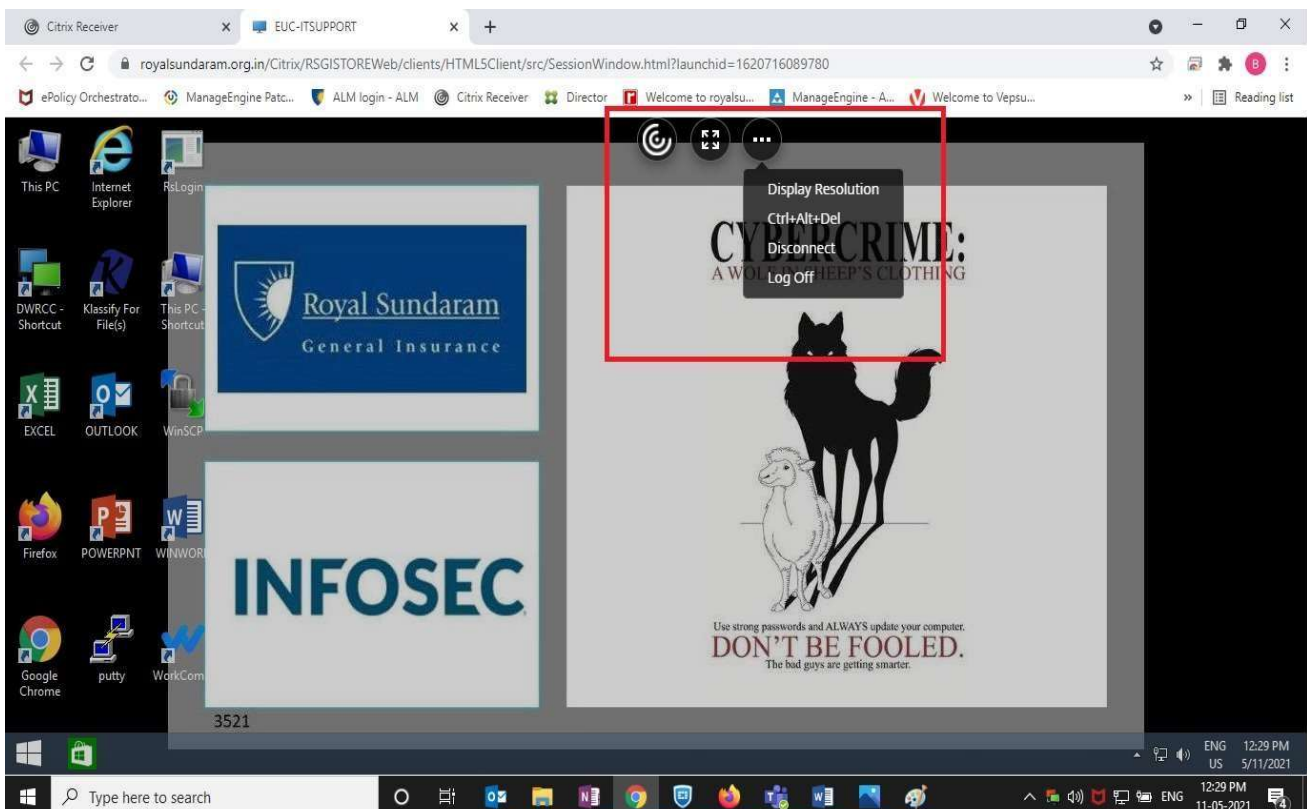7. <u>Select Change password option to change the new password</u>

Password reset for VDI users. (Option – 2)

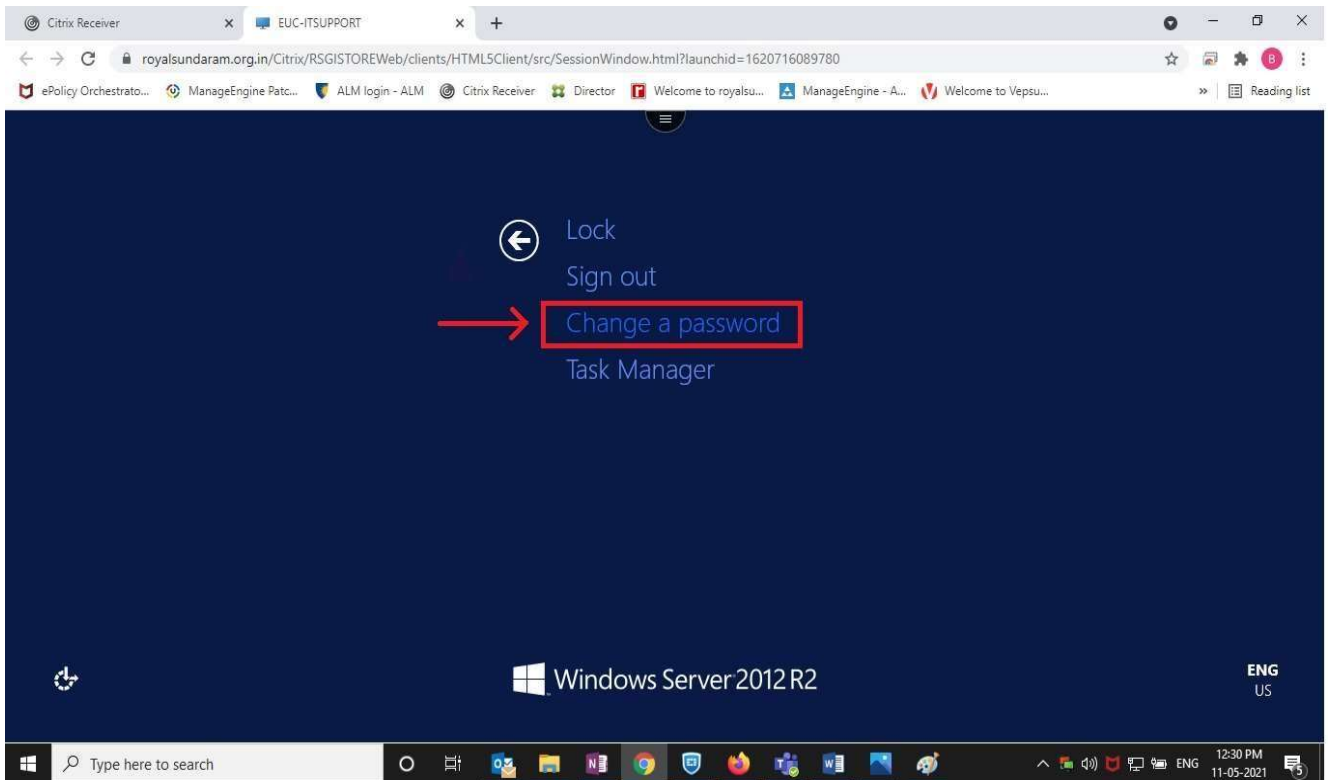1. Login https://royalsundaram.org.in/vpn/index.html or http://10.46.10.58/Citrix/RSGISTOREWeb/
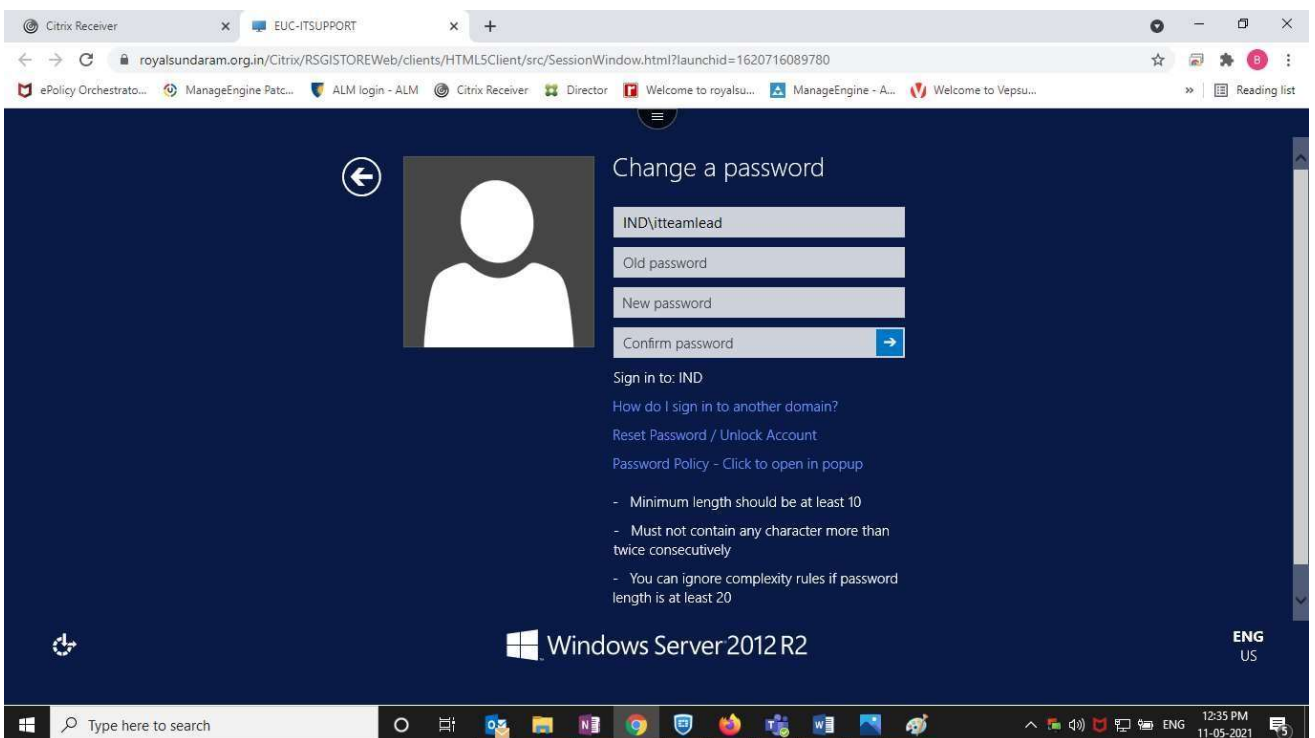2. Login with windows Username and password.

3. Once Logged in select the citrix icon and select the three dots icon and select the Crtl+Alt+Del
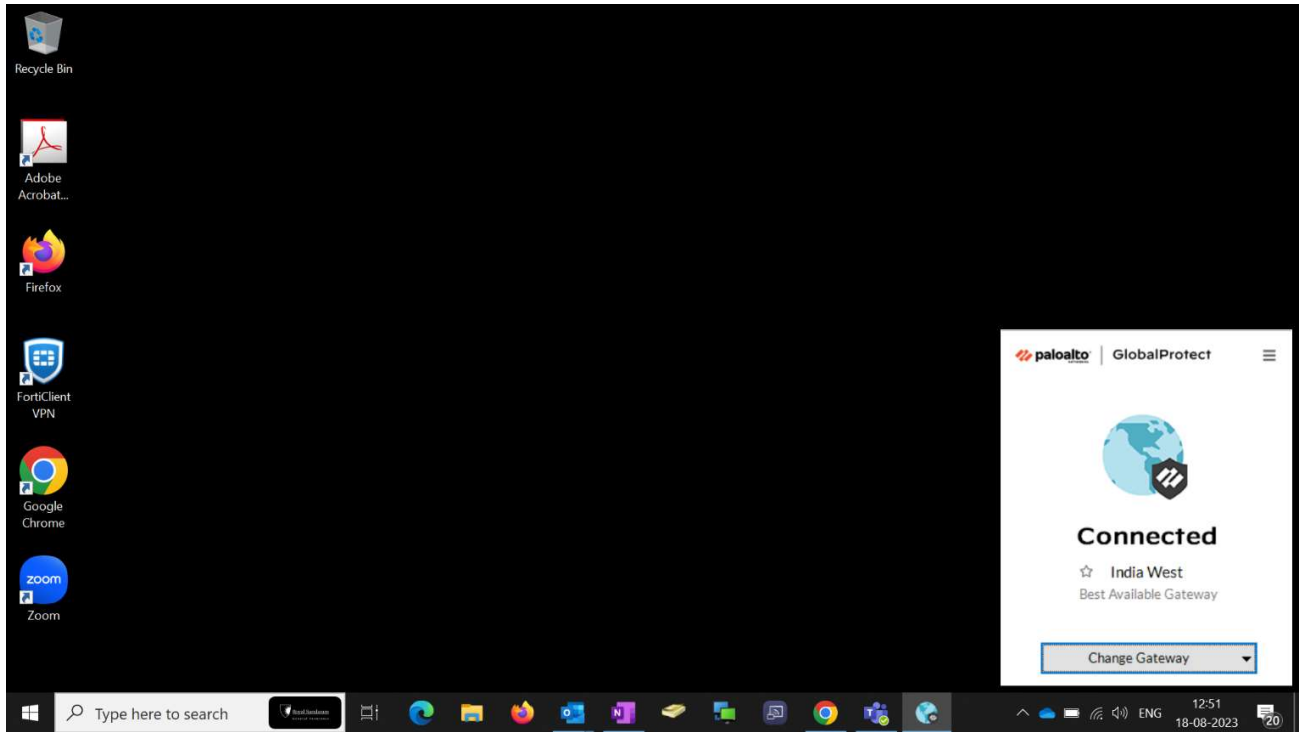
4. Select the change a Password.
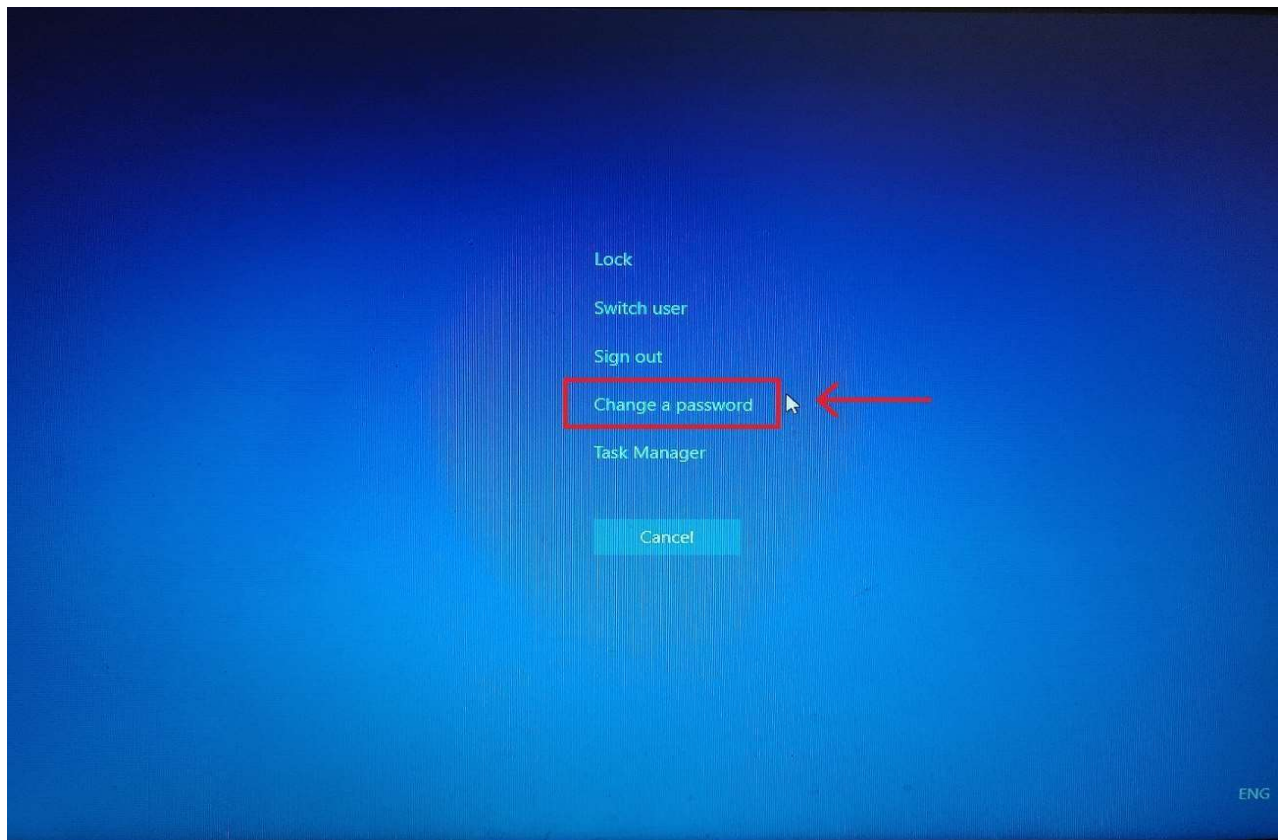

5. Set the new password.

Continue on Next page……

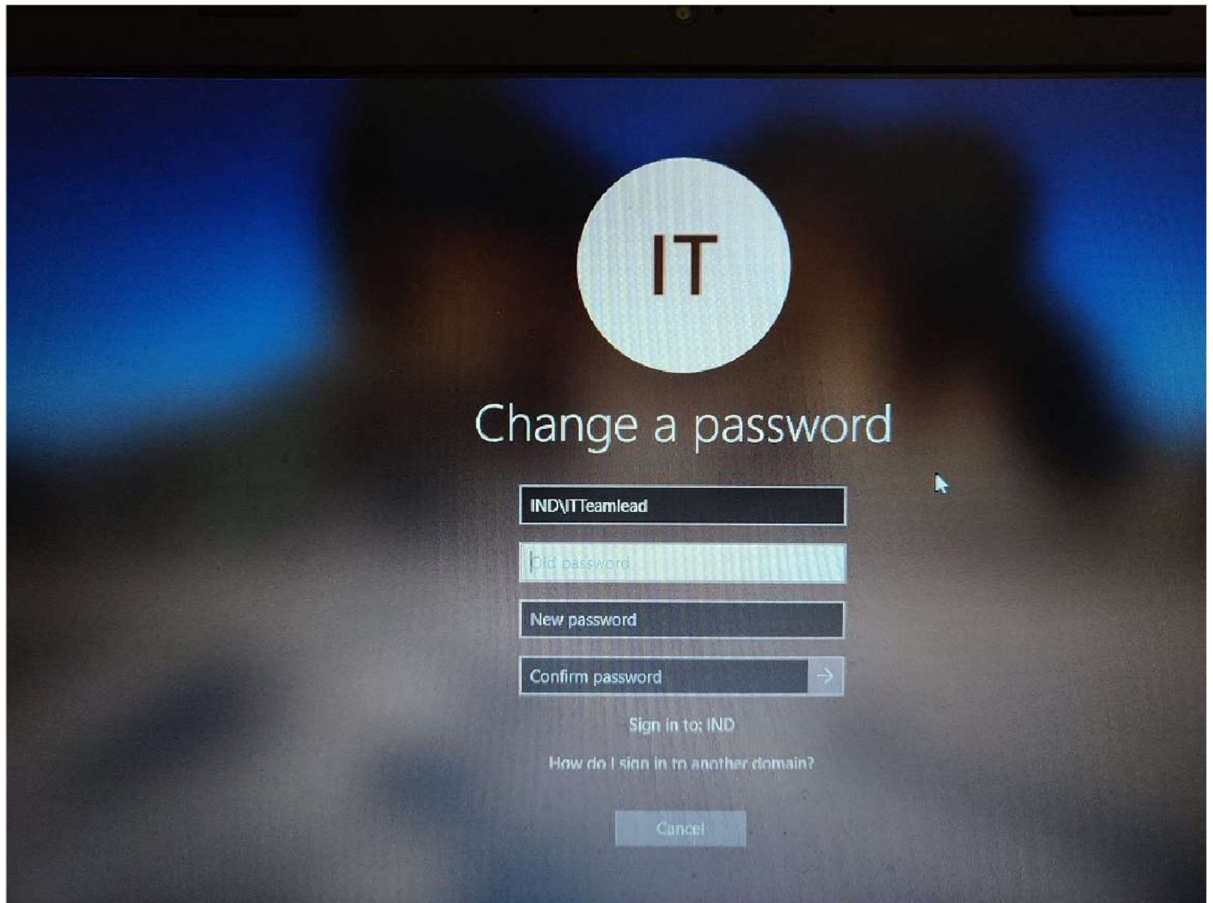# Password Reset for Laptop (Global Protect) Users.
(Option- 3)

1. Users can reset the password with Option 1 or connect the global protect.

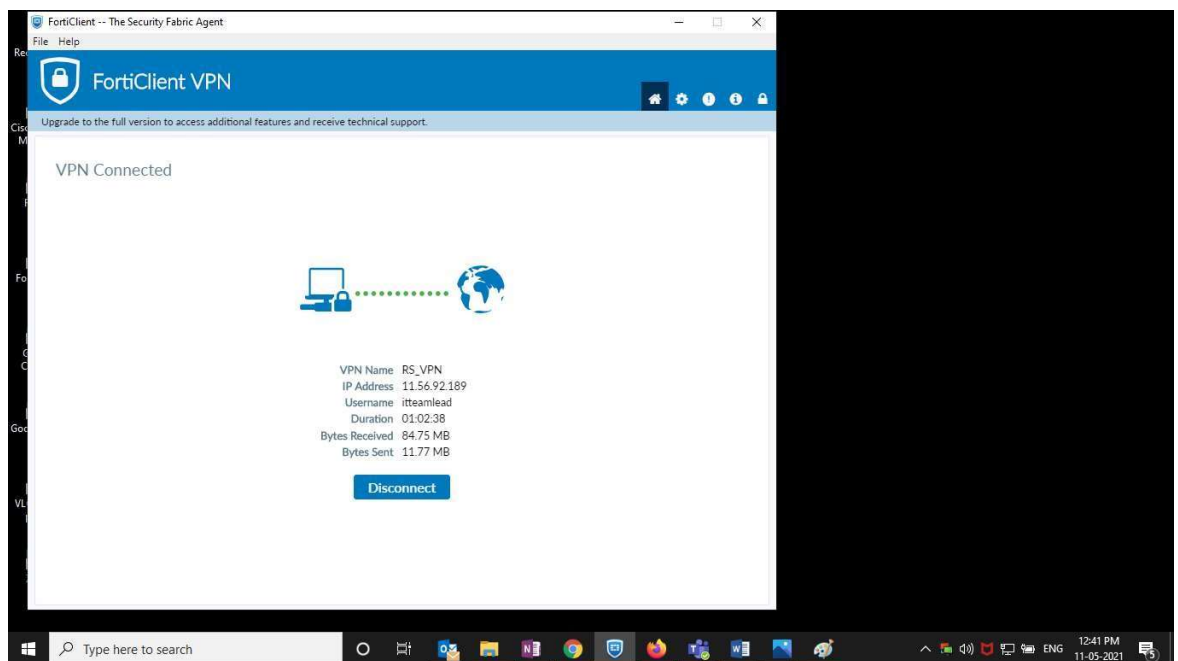2. <u>Press Crtl+Alt+Del and select the change password.</u>
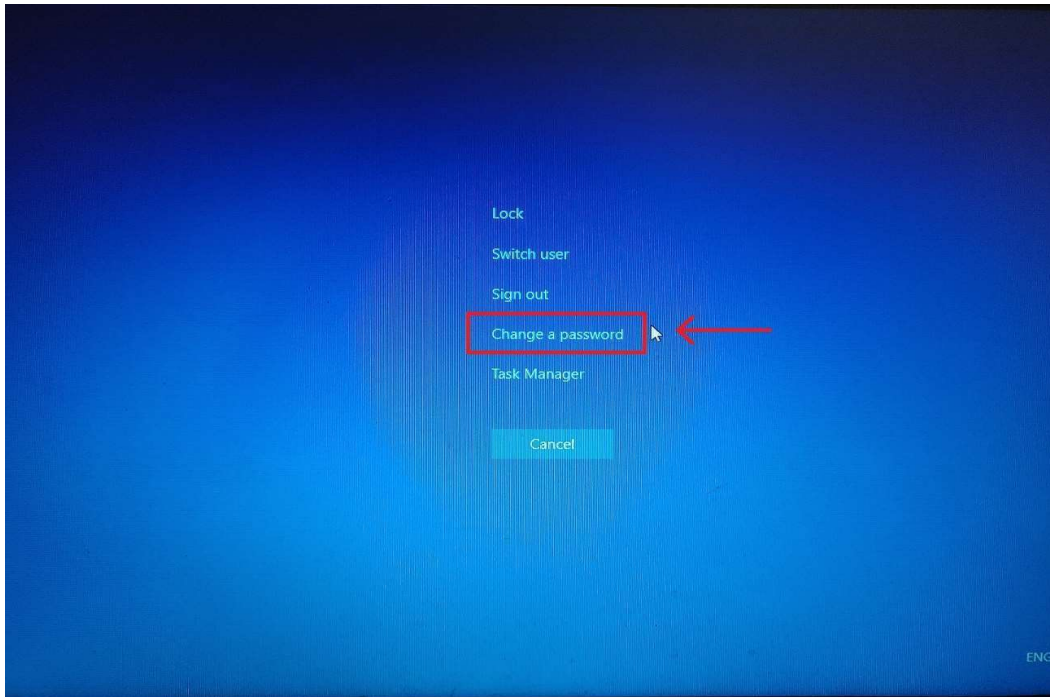
3. Set the New Password.

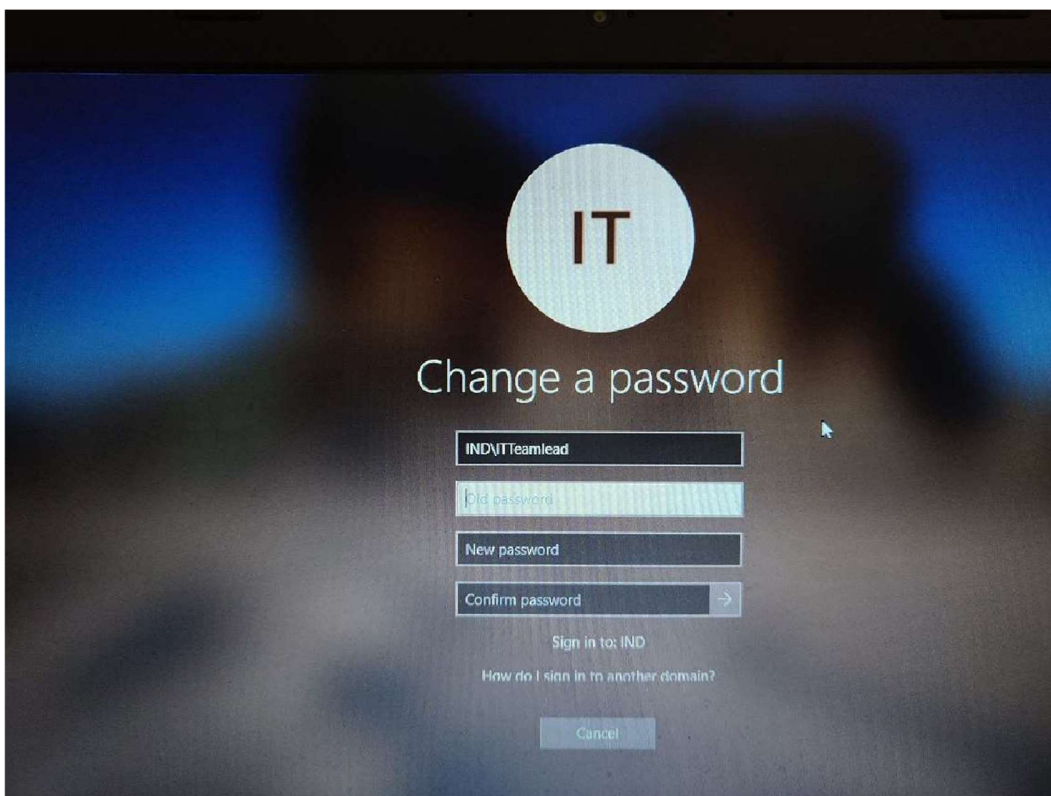# Password Reset for Laptop (VPN) Users. (Option- 4)

1. Users can reset the password with Option 1 or connect the forti VPN

2. Press Crtl+Alt+Del and select the change password.

3. Set the New Password.

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